



Executive Audio Services

The Leader
in True Global
Conferencing

A large graphic of a globe is centered on the page, rendered in a light blue color with a pattern of darker blue hexagons. Four orange-bordered hexagonal frames are positioned around the globe, each containing a photograph of a professional on a mobile phone. The frames are connected to the globe by orange lines that end in small orange hexagons. The text "The Leader in True Global Conferencing" is overlaid on the globe in a large, bold, black sans-serif font.



EXECUTIVE AUDIO OVERVIEW

Reduce travel time and costs without sacrificing the impact and productivity of daily business communications through ConferenceCalls.com's Executive Conferencing Services. Flexibility, economy, and enhanced features make this the best conferencing service available today. Depend on the crystal-clear quality and reliability of our state-of-the-art global network and infrastructure to conduct your next audio, web, or video conference call.

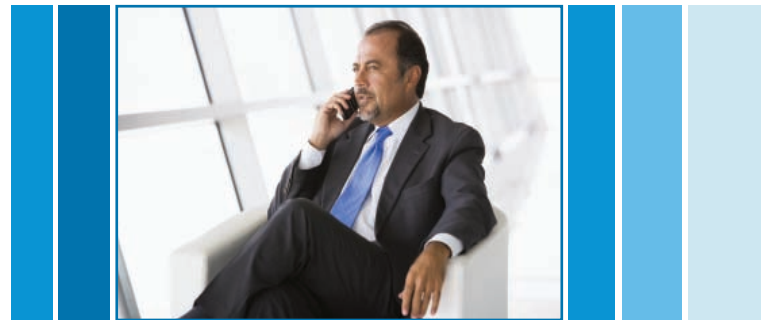
CONFERENCING SERVICES FOR YOUR GROWING BUSINESS

KEY ADVANTAGES

- **No contracts, taxes, hidden fees, or volume commitments. All inclusive pricing.**
- Industry-low rates from 4.9¢ per minute
- Domestic and international accessibility with local numbers worldwide
- Robust audio, web, and video conferencing solutions for any sized business
- Crystal clear connections through reliable, secure, tier-one global networks

MORE ADVANTAGES

- Enjoy a typical savings of up to 80% over other conferencing providers
- Flexible scheduling options through Reservationless and Reserved conferences
- Meet custom needs with full operator assistance, or choose a blend of support levels
- Setup and manage great meetings with easy to use, real-time moderator controls
- Make conferences more effective with enhanced features such as recordings, playbacks, Q&A, and more.
- Experience quality and service you can rely on with 24/7 Customer Support



QUICK VIEW OF SERVICES

- **Express:** Reservationless conferencing for smaller or impromptu meetings of up to 96 participants
- **Event Lite:** Reserved conferencing that offers non-operated services to as many as 1,000 participants
- **Event Pro:** Reserved conferencing that offers full-operator assisted services for larger meetings of up to 3,000 participants
- Check for all the features and capabilities you'll need on our handy comparison chart!



EXECUTIVE AUDIO FEATURES

Standard Features

Moderator Controls

- Web and touch-tone enabled
- Multiple moderator option
- Volume/ Mute/ Unmute
- Dial out to new participants
- Lock and Unlock
- Real-time recording controls
- Roll Call with Name Record
- Lecture and Listen-Only
- Conference Continuation
- Entry/exit tones

Security Screening

- Set and manage security passcodes
- Pre-conference participant list
- SSL encryption
- Add extra security passcodes

Customized Conferencing

- Personal greetings
- Unique access codes
- Gather participant profiles

MS Outlook and Web Integration

- Integrate seamlessly through Quick Scheduler
- Combine web and audio conferencing

Reports

- Participant, call detail and monthly reports
- Conference Transcription

Enhanced Features

Recording and Publishing

- Unlimited Telephone Playbacks
- Download recordings for free in mp3, or wav

Interactive Options

- Web and Video conferencing
- Polling/Q&A sessions with "hand raising"

Live Interpreter

- Optional interpreter service

A Closer Look

Moderator Controls

Moderators have complete control of each conference before, during and after your audio, web or video conference. They can monitor or manage conference registration, participation and reports conveniently using phone keypad or Web commands.

Security Screening

Enhance the security of your conference by issuing a second layer of additional passcodes, and checking participant lists. Security is also strengthened by SSL encryption of every connection on our fiber optic network.

Customized Conferencing

Send personal greetings, get data on who's entering and exiting the conference, then get their participant profiles by email afterwards.

Reports

Get a full array of data for conference control and planning that includes detailed call summaries, monthly reports, and accounting code breakdowns to help track costs.

MS Outlook and Web Integration

Download our free Microsoft Outlook plugin, and schedule meetings with ease. Replies even get put into yours and participants' Outlook calendar automatically.

Record Your Conference

Reliably pass on key information and make every listener feel like they were actually there, with full audio and web, or audio-only recordings. Recorded conferences can be either downloaded, or listened to via telephone through our telephone playback options. Transcriptions can also help you document decisions and create marketing materials.

Interactive Options

Increase participation for more productive, active and inclusive conferences by adding Question and Answer sessions with electronic "hand-raising," while polling for opinions builds real-time consensus and collaboration.

Live Interpreters

Conferences can include international participants, and optional interpreters will make sure you're being understood. Eliminate language barriers and add our world class interpreters who are available 24/7 in 170 languages.



EXECUTIVE AUDIO SERVICES

Express (Reservationless):

Our low-cost, convenient 24/7 “Reservationless” solution is perfect for your smaller or impromptu meetings. Begin saving time and money right away on every conference call, simply by registering to get your own entry code. Then before every call, just tell your participants the call date, time, dial-in number and entry codes. You can even bring the conference to them by dialing out to them alleviating any dialing confusions. From the first call you’ll enjoy our recording options, security screening, customized conferencing, reports, Outlook integration, interactive capabilities and much more.



Use this service for everyday talks with up to 96 people. A reservationless conference can be spur-of-the-moment or planned, initiated from your office or even while you’re on the road. And remember, helpful assistance is always as close as your “0” button.

You’re assured complete satisfaction with our web- and phone-enabled conference management tools and standard conferencing features.

Event Lite (Reserved):

If your expecting between 97 and 1,000 participants, and do not require operator assistance, our Event Lite service may be best for you. This is ideal for company-wide or inter-departmental meetings, large sales calls, or any interactive event in which you do not require the bells and whistles of a formal operator. We provide different dial in numbers for speakers, listen-only, and interactive participants. Participant’s status can easily be changed during the call by pressing *0 and reaching our operator. Get a time saving and cost-effective solution for your day-to-day meetings with ConferenceCalls.com’ Event Lite.

Event Pro (Reserved):

For high profile, C-level communications such as investor relations, merger/acquisition announcements, and more, use our Event Pro services with full-operator support to conduct worry-free conferences. Connect up to 3,000 participants in a feature-rich, customized conferencing environment that’s appropriate for all your important meeting needs.

From collecting custom information from each participant, to coordinated question and answer sessions, our sophisticated conference operators provide greater interactivity than ever before. You can access every conference with toll-free or local dial-in, or request operator dial-out. For global meetings, add an interpreter from over 170 languages with our optional interpreting services, or take advantage of flexible and secure recording with transcriptions and telephone playback.

For more details about what you’ll get with each service, please view the Executive Audio Service Comparison Graph.



EXECUTIVE AUDIO SERVICE COMPARISON

	RESERVATIONLESS	RESERVED	
	EXPRESS	EVENT LITE	EVENT PRO
CONNECTION			
Rate (USA Toll-Free Dial In)	4.9¢	8.5¢	17¢+
Maximum # of Participants	96	1,000	3,000+
Reservation Required		✓	✓
International Toll-Free Numbers	✓	✓	✓
International Local Toll Numbers	✓	✓	✓
Dedicated Access Numbers	✓	✓	✓
Moderator Dial Out	✓		
Operator Dial Out			✓
MANAGEMENT			
Online Participant List	✓	✓	✓
MS Outlook Integration	✓		
Enter Billing Codes per Call	✓		
Security Screening	✓	✓	✓
Operator Assistance			✓
Operator Greets All Callers			✓
Q&A Session Coordination			✓
2nd Dedicated Operator			✓*
Custom Greeting			✓*
IN-CALL FEATURES			
Entry/Exit Announcement	✓		
Music While on Hold	✓	✓	✓
Listen-only Mode	✓	✓	✓
Lock/Unlock Conference	✓	✓	✓
Volume/Mute/Unmute	✓	✓	Operator Controlled
Conference Continuation	✓	✓	✓
Roll Call with Name Record	✓		✓
Participant Count	✓		✓
Quick Start	✓	✓	✓
Continuous Call Monitoring			✓
ENHANCED SERVICES			
Web Conference/Collaboration	✓*	✓*	✓*
Recording	✓*		✓*
Download Recording (mp3,wav)	✓		✓
Physical CD of Recording			✓*
Telephone Playback	✓*		✓*
Participant List			✓
Capture Custom Participant Info			✓
Transcription			✓*
Live Language Interpreter			✓*

* Additional fees may apply



WHY CHOOSE CONFERENCECALLS.COM

Our History:

ConferenceCalls.com is a global conference call service brought to you by Universal Calling Inc. Our executive conferencing services allows businesses around the world to reduce their operational costs by up to 90% from traditional audio conference calling methods.

For more than a decade, Universal Calling Inc. has been delivering unparalleled quality and reliability within the telecommunications industry. Some other popular brands include CallingCards.com, PhoneCards.com, and over 600 telecom websites worldwide. With more than 20 million cards sold, and over 1 billion minutes delivered monthly, Universal Calling Inc. is one of the largest providers of telecommunication services worldwide.



Being at the forefront of the prepaid telecommunications industry, Universal Calling Inc. has established itself as the innovative market leader and has nurtured relationships with tier one carriers helping to provide extraordinary quality and service. With communication facilities located all around the world, the company is able to provide exceptional long distance service at a fraction of the cost. With an unmatched portfolio of telecommunications products and services, Universal Calling Inc. is continuing its legacy of leadership and innovation into the 21st century.

Our Technology:

Experience clear calls and excellent quality on our secure network infrastructure. Our top priority is network performance and call quality. With communications located all around the world, we are able to provide quality conferencing services at a fraction of the cost. We take the issue of security seriously. We use the industry-standard Secure Sockets Layer (SSL) technology to prevent information from being intercepted through our network.

Our Clients:

We are proud to provide conferencing services for businesses from all sectors and of all scales. Some companies that currently enjoy our industry-low rates and true global access include:

